

# Support Request

## DotDude.com, Inc.

d.b.a. Rocket Point of Sale  
Pinellas Park, Florida 33782

All fields need filled in order to give support for your Point of Sale.

My Current POS Serial#: <small>Serial # found at the top of the Sign-On Screen</small>	<input style="width: 95%;" type="text"/>	Version: <input style="width: 95%;" type="text"/>
My Phone# to call me back:	<input style="width: 95%;" type="text"/>	Ask For: <input style="width: 95%;" type="text"/>
My Store Name or Company:	<input style="width: 95%;" type="text"/>	

Select the Type of Support you are Requesting (see website for detailed explanations of support)

### Circle Your Choice      Normal Business Hours are 8:30 to 4:30 EST

WE CALL YOU SUPPORT - Normal Business Hours - *(may require dial-in below)*      \$145.00

WE CALL YOU SUPPORT Weekend / Evenings - **After** Normal Business Hours      \$195.00

\*If a Dial-In is required, I authorize you to charge the additional fee for this service: YES   NO

WE DIAL-INTO YOUR COMPUTER SUPPORT - Normal Business Hours      \$160.00

WE DIAL-INTO YOUR COMPUTER SUPPORT - **After** Normal Business Hours      \$220.00

REPAIR CORRUPTED DATA FILES Normal Business Hours      \$350.00

REPAIR CORRUPTED DATA FILES - **After** Normal Business Hours      \$400.00

SUPPORT AGREEMENT (1 YEAR)      \$399.00

You are Authorized to Bill my Credit Card for \$ \_\_\_\_\_ \* Visa/MC/AMEX only

Card#:	<input style="width: 95%;" type="text"/>		
Expiration:	<input style="width: 25%;" type="text"/>	Security # on Back of Card:	<input style="width: 25%;" type="text"/>
Name on Card:	<input style="width: 95%;" type="text"/>		
Card Billing Zip Code:	<input style="width: 25%;" type="text"/>	Signature:	<input style="width: 95%;" type="text"/>

Comments:    Print Clearly - Return Calls will be from Private or Blocked phone system.

All Sales Final - No Refunds or Credits

*(Fax this form back)*

Voice: (727) 388-8321

Email: info@dotdude.com

Fax: (941) 827-9743